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# Disclosure Document

Version 4, April 2023

## INTRODUCTION

In terms of the General Code of Conduct of the FAIS Act, JME Financial Services (Pty) Ltd trading as CAPEX.COM/ZA with Licence number 37166 (the “Company”) is required to disclose the information in this document to you as an authorised Financial Services Provider.

You are therefore requested to read through the document carefully and sign the acknowledgement that you have read and understood the contents hereof. If there is anything in this document that you do not understand, please request further information from us. You are entitled to a copy of this document for your own records and to request a copy of our FSP license certificate.

## FINANCIAL SERVICE PROVIDER, PRODUCTS AND CONTACT DETAILS

The Financial Sector Conduct Authority has duly authorised the Company to render financial services as defined in terms of the FAIS Act in respect of the financial products it offers.

**Physical address:** Suite 10, 21 Lighthouse Rd 201 Beacon Rock, Umhlanga Rocks, Kwa-Zulu Natal, 4320, South Africa

**FSP license number:** 37166

**Company registration:** 2018 / 607541 / 07

**Website:** capex.com/za

**Postal Address:** Suite 10, 21 Lighthouse Rd 201 Beacon Rock, Umhlanga Rocks, Kwa-Zulu Natal, 4320, South Africa

**Telephone:** +27 10 006 5481

## THE REPRESENTATIVE

Andreas Procopos

The Company accepts responsibility for the activities of the Representative insofar as it is performed within the scope of the contractual agreement between the Company and the Representative.

## PRODUCT SUPPLIERS

The Company markets the products of Safecap Investments Ltd authorised and regulated by the Cyprus Securities and Exchange Commission (CySEC) with license number 264/15. (licensing, jurisdiction, compliance department details ect).

## CONFLICT OF INTEREST MANAGEMENT POLICY

The Company adopted and implemented a conflict of interest management policy that complies with the provisions of the FAIS Act. The conflict of interest management policy is published on the website of the Company at capex.com/za.

## INDEMNITY COVER

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The Company holds Professional Indemnity (Directors and Officers Liability), Intermediaries Professional Indemnity and Fidelity cover.

## COMPLIANCE OFFICER

The Company has its Compliance function outsourced to ‘Outsourced Compliance Services (Pty) Ltd’ with company’s registration number 2017/394441/07 and with practice number 7154. The physical address of which is 377 Rivonia Blvd, Rivonia, Johannesburg, Gauteng, 2128. The person in charge is Mr. JJ Van Zyl, which can be reached at 010 003 0730 or by email at [johan@outsourcedcompliance.co.za](mailto:johan@outsourcedcompliance.co.za)

## COMPLAINTS

- Telephone number: 0860 324 766
- E-mail: [info@faisombud.co.za](mailto:info@faisombud.co.za)

The Ombud has been created to provide you with a redress mechanism for any inappropriate financial advice that you feel may have been given to you by a financial services provider.

## FINANCIAL INTELLIGENCE CENTRE ACT (“FICA”)

In terms of FICA, the Company is an accountable institution. We are required to identify our prospective clients, verify the given information and keep records of the verifying documents. We are also obliged to report suspicious and unusual transactions that may facilitate money laundering to the authorities.

## DISCLAIMER

Contracts for Difference (‘CFDs’) are leveraged products, incur a high level of risk and can result in the loss of all of your invested capital. As a result, CFDs may not be suitable for all individuals. You should not risk more than you are prepared to lose. Before deciding to trade, you should ensure that you understand the risks involved and take into account your level of experience. You should seek independent advice, if necessary.

You should note that there are risks involved in buying or selling any financial product, and past performance of a financial product is not necessarily indicative of the future performance. The value of financial products can increase as well as decrease over time, depending on the value of the underlying securities and market conditions.

## CLIENT ACKNOWLEDGMENT

As per the General code of conduct you must at the earlier reasonable opportunity acknowledge the Disclosure Document. Therefore, you shall acknowledge the disclosure document during your registration process with the Company. The disclosure document will always be on the Company’s website under the legal documents section.

## DETAILS OF MARKET MAKER / PRODUCT SUPPLIER

Physical address	Strovolou 148, 4th Floor, Strovolos, 2048 Nicosia
Postal address	Strovolou 148, 4th Floor, Strovolos, 2048 Nicosia
Contact number	+357 22 232 281
Contact detail of compliance department	<a href="mailto:info@safecapltd.com">info@safecapltd.com</a>
Contact details of complaints department	+357 22 232 281
Contractual relationship with product supplier	Signed Agreement
Conditions or restrictions imposed by product supplier with regard to types of financial products or services that may be provided or rendered by FSP	The products offered are subject to Spreads, Swaps, Rollovers and Margin Requirements
Does FSP hold more than 10% of product supplier's shares/ has any equivalent substantial financial interest in product supplier?	No
Has FSP during preceding 12 months received more than 30% of total remuneration, including commission, from product supplier?	Yes